

## **Reflection of Baku Business University**

**Title:** Study visit of Baku Business University within framework Erasmus + project

**The purpose of the study visit:** Accomplish of QPR portal and gain experience on quality management

**City, country:** Vilnius, Lithuania

**Dates of visit:** November 12-22, 2019

**Group reporter:** Javidan Heydarov

**Trainings outcomes:** We achieved two main acquisition from study visit in SMK University of Applied Science. We met with QPR portal and its elements, sections and learned how to work on it to control and follow up processes and measure results of activities according to defined KPI's. Another main acquisition from this visit was to get experience on quality management, assessment of students by taking into consideration learning outcomes, using interactive methods like Ishikawa (fishbone) diagram and case studies etc. during class.

**Trainers:** In QPR portal trainings some given tasks were not clear and understandable and it caused confusion among the teams in the presentations. In quality management trainings all workshops were not covered during assigned time.

**Agenda:** Agenda was compiled suitable and subjects were appropriate to the purpose of the visit.

**Management:** Lithuania visit was organized, coordinated and finalized properly by coordinator- Baku Business University. Everything was taken into

account to be productive either in training sessions or out of training sessions.