



## **Second Reflection of Vilnius visit by MSU**

Three staff of MSU, Samira Ahmadova, Uzeyir Zeynalov and Lamiya Ibrahimova attended all the days of the training course.

All days included a range of workshops on QPR system and practical assignments for student oriented education, which in turn, was a helpful tips in improvement of quality assurance at the university. Three days QPR trainings by Alvidas Punisand Laura Senkeviciute were fruitful for completing processes. Practical presentation of QPR system by Laura Senkeviciute was clear and useful, we got enough information on how we can present the system at the university for QPR portal users.

The second Trainer of SMK university Inqa Petrikiene's trainings and workshop were interesting and we got initial information on how to apply student oriented learning in learning process. Her practical assignment on how the teachers can evaluate the students skills on learning outcomes of any subject was really interesting and we can also use this method at the university specially in pilot groups.

Her next presentation on Fishbone diagram was new method for us and that will be an effective method for categorizing the potential causes of a problem in order to identify its root causes.

Her another presentation on TQM gave us opportunity that how we can involve all employees in continual improvement. And 8 main principles of Total Quality Management. At the end of her workshop the assignment which she held was an effective way for us to use fishbone diagram in teaching process.