

## EQAC “Establishment of Quality Assurance Centers in Azerbaijan”

### Internal Quality Assurance Development Workshop I

28.-30. July 2021, 10 am – 14 pm AZT (GMT+4)

**via Zoom:**

Kindly use a headset and use a computer in order to use digital tools together in the sessions.

<b>28. July 2021</b> - <a href="https://us02web.zoom.us/j/81587727703?pwd=Vmw2QU5KUHRqMFY5VWh6dWVMZ24zUT09">https://us02web.zoom.us/j/81587727703?pwd=Vmw2QU5KUHRqMFY5VWh6dWVMZ24zUT09</a> code - 113992	
10 am -11:30 am	Introduction to the Workshop and Get to Know
11:30 am - 12 pm	Break
12 pm -14 pm	Quality and Quality Culture in Higher Education
<b>29. July 2021</b> - <a href="https://us02web.zoom.us/j/88125212858?pwd=dU9wc1c5SIFTVWFLR1NtOGtYc0hWQT09">https://us02web.zoom.us/j/88125212858?pwd=dU9wc1c5SIFTVWFLR1NtOGtYc0hWQT09</a> code - 300487	
10 am -11 am	Analysing your Institution
11 am – 12:30 pm	QA Systems – What do we look at – where do we go?
12:30 pm – 13pm	Break
13 pm – 14 pm	Discussing Follow-Up Ideas in Groups (please prepare a short 2-minute pitch, see e-mail)
<b>30. July 2021</b> <a href="https://us02web.zoom.us/j/83140136902?pwd=MEdpUG5JN3Vvd0hkNTZNd1RCUmdKUT09">https://us02web.zoom.us/j/83140136902?pwd=MEdpUG5JN3Vvd0hkNTZNd1RCUmdKUT09</a> - code - 913166	
10 am – 11 am	QA Systems in Practice – Two Case Studies
11:00 am -12:30 pm	Roles and Engagement in Quality Assurance
12:30 pm – 13:00 pm	Break
13 pm – 14 pm	Introduction to Action plans, Assignments & Farewell  (Participants will prepare action plans after the workshop, next Workshop will be 22-24. September2021.

## Information about the Trainers



### **Frank Niedermeier**

Head of Department, Higher Education Studies, Centre for Quality Development, University of Potsdam, Germany

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Frank Niedermeier is the Co-Head of the Department for Higher Education Studies, and currently heads the TrainIQA Programme in Southeast Asia and in Africa and the DIES National Multiplication Trainings Programme. Frank Niedermeier has been coordinating the ASEAN-QA Project in Southeast Asia since 2011. He also acts as a trainer and consultant in the areas of QA and higher education management and has authored course books on Quality Assurance of Teaching and Learning in Higher Education Institutions. In his experience in leading capacity building projects and as a trainer, he has gained manifold expertise in online training since 2014 and has conceptualised and held numerous presence, blended and full online training workshops. Before heading the Higher Education Studies Department, he was part of the evaluation team of the University of Potsdam, mainly in the area of study programme evaluation, where he has built up the university's longitudinal online student panel. He studied sociology, political science, and history at the Universities of Oldenburg and Potsdam. His main areas of work and research are higher education and student research, evaluation of teaching and academic studies, methods of empirical social science research (quantitative and qualitative), and quality assurance and enhancement in teaching and learning on a regional and international levels.



### **Benjamin Jung**

TrainIQA Project Coordinator, Centre for Quality Development (ZfQ), University of Potsdam, Germany

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Benjamin Jung studied Social Sciences with a focus on Sociology at the University of Göttingen. After his graduation, Mr. Jung was a local coordinator for the research project SCIP in Berlin and as research assistant for teaching and studying at the University of Hannover. Since 2015 he works at the Centre for Quality Development of the University of Potsdam in the field of accreditation of study programmes and system accreditation. He joined the Training on Internal Quality Assurance (TrainIQA) programme as a staff member in 2015 and now serves as TrainIQA project coordinator. His scientific interests include quality assurance in teaching and studying, higher education development and the involvement of students in quality assurance.



**Irish Tejero-Dakay**

Presidential Assistant for Quality Assurance  
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Irish Tejero-Dakay is the Presidential Assistant for Quality Assurance of the University of San Carlos (USC) in Cebu, Philippines. She has been involved in the development, implementation and maintenance of various internal QA initiatives, including the institutional change project she led and facilitated in the course of the TrainIQA 2016-2018 program. In all of these projects and in some more cases, she conducted facilitation and capacity-building workshops, trainings and seminars to those directly involved in the processes. Prior to this role, she served as a faculty and Chair of USC's Department of Industrial Engineering, where her teaching and mentoring focused on methods engineering, lean systems and quality and operations management. She obtained her BS Industrial Engineering degree in 2002, and her master's degree in Industrial Engineering in 2006. She was conferred as an ASEAN Engineer in 2014.