

## EQAC “Establishment of Quality Assurance Centers in Azerbaijan”

### Internal Quality Assurance Development Workshop II – Tools and Instruments of Quality Assurance 22.-24. September 2021, 10 am – 14 pm AZT (GMT+4)

via Zoom (link for all days):

<https://us02web.zoom.us/j/9722011195?pwd=c244K0VVbmVaYWxqNDNBScE1ejhzZz09>

Code: 12345

Kindly use a headset and use a computer in order to use digital tools together in the sessions.

22. September 2021 -	
10 am -10:30 am	Introduction to the Workshop and Informal Interaction
10:30 am -12 am	What is Evaluation and how can it Drive Quality Assurance?
12:00 am – 12:30 pm	Break
12:30 pm -14 pm	Data and Change at Higher Education Institutions
14 pm – 14:15 pm	Break
14:15 – 15:30 pm	Mentoring Session for Action Plans (optional for those who handed in)
23. September 2021 -	
10 am -12 am	Peer Counseling on QA Implementation Issues  Participants will be introduced to the method of peer counselling. 18 participants will have the chance to discuss issues and challenges they have in their daily work life regarding QA.
12:00 pm – 12:30 pm	Break
12:30 pm – 14 pm	QA System and Accreditation as a Form of Evaluation in Practice
24. September 2021 -	
10 am – 10:45 am	A Glance at Key Performance Indicators
10:45 am -12:00 pm	Evaluation of digital Teaching and Learning
12:00 pm – 12:30 pm	Break
12:30 pm – 14 pm	QA Implementation Challenges and Resistance – How can they be Overcome? & Farewell

## Information about the Trainers



### Frank **Niedermeier**

Head of Department, Higher Education Studies, Centre for Quality Development, University of Potsdam, Germany

[frank.niedermeier@uni-potsdam.de](mailto:frank.niedermeier@uni-potsdam.de)

Frank Niedermeier is the Co-Head of the Department for Higher Education Studies, and currently heads the TrainIQA Programme in Southeast Asia and in Africa and the DIES National Multiplication Trainings Programme. Frank Niedermeier has been coordinating the ASEAN-QA Project in Southeast Asia since 2011. He also acts as a trainer and consultant in the areas of QA and higher education management and has authored course books on Quality Assurance of Teaching and Learning in Higher Education Institutions. In his experience in leading capacity building projects and as a trainer, he has gained manifold expertise in online training since 2014 and has conceptualised and held numerous presence, blended and full online training workshops. Before heading the Higher Education Studies Department, he was part of the evaluation team of the University of Potsdam, mainly in the area of study programme evaluation, where he has built up the university's longitudinal online student panel. He studied sociology, political science, and history at the Universities of Oldenburg and Potsdam. His main areas of work and research are higher education and student research, evaluation of teaching and academic studies, methods of empirical social science research (quantitative and qualitative), and quality assurance and enhancement in teaching and learning on a regional and international levels.



### Benjamin **Jung**

TrainIQA Project Coordinator, Centre for Quality Development (ZfQ), University of Potsdam, Germany

[benjamin.jung@uni-potsdam.de](mailto:benjamin.jung@uni-potsdam.de)

Benjamin Jung studied Social Sciences with a focus on Sociology at the University of Göttingen. After his graduation, Mr. Jung was a local coordinator for the research project SCIP in Berlin and as research assistant for teaching and studying at the University of Hannover. Since 2015 he works at the Centre for Quality Development of the University of Potsdam in the field of accreditation of study programmes and system accreditation. He joined the Training on Internal Quality Assurance (TrainIQA) programme as a staff member in 2015 and now serves as TrainIQA project coordinator. His scientific interests include quality assurance in teaching and studying, higher education development and the involvement of students in quality assurance.



**Irish Tejero-Dakay**

Presidential Assistant for Quality Assurance  
University of San Carlos, Philippines

[itdakay@usc.edu.ph](mailto:itdakay@usc.edu.ph)

Irish Tejero-Dakay is the Presidential Assistant for Quality Assurance of the University of San Carlos (USC) in Cebu, Philippines. She has been involved in the development, implementation and maintenance of various internal QA initiatives, including the institutional change project she led and facilitated in the course of the TrainIQA 2016-2018 program. In all of these projects and in some more cases, she conducted facilitation and capacity-building workshops, trainings and seminars to those directly involved in the processes. Prior to this role, she served as a faculty and Chair of USC's Department of Industrial Engineering, where her teaching and mentoring focused on methods engineering, lean systems and quality and operations management. She obtained her BS Industrial Engineering degree in 2002, and her master's degree in Industrial Engineering in 2006. She was conferred as an ASEAN Engineer in 2014.