

**REPORT ON THE MONITORING AND EVALUATION OF CURRENT QA SYSTEM IN NAKHCHIVAN”  
UNIVERSITY  
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**1. Introduction**

Issue as identified by ESG	Conformity	Non Conformity	Areas for improvement
1. <i>Policy for quality assurance</i>	The policy is included or embedded in the strategic plan of the university.		A more explicit and clear policy for QA is necessary. Important issues in QA are “hidden” in several documents.
2. <i>Design and approval of programmes</i>		It is not possible discern how this is done.	A clear structure is needed.
3. <i>Student-centred learning, teaching and assessment</i>	There is an awareness of the students way of learning.		The students involvement in developing teaching and examination methods seem weak.  The methods of supporting students seem to be an area for improvement.
4. <i>Teaching staff</i>		Not so much assessment and development but more of control of teachers.	Would like to se more of how they would like to develop the teachers competence
5. <i>Information management</i>	A lot of data is collected. But how is it used?	Student satisfaction is not a good expression.	The student surveys must also include questions about suggestions for improvement.
6. <i>Public information</i>	Public information is very traditional.		
7. <i>On-going monitoring and periodic review of programmes</i>	No real self-evaluation reports.		

## 2. General recommendation

Even if it is stated in the report that the Rector and Vice-rector take great interest in QA and issues related to QA the position of the QA office is unclear and is placed rather low in the university hierarchy, as a part of the international office. It is unclear why the QA office has been placed there. The QA office has been given a lot of tasks that easily can be taken care of by departments etc. However, the main task to develop a QA system for the university is intermingled among many different tasks.

The QA office must be given a more central position at the university and working on behalf of the Rector and reporting back to the Rector. An annual QA report of the state of the university must be written and discussed publicly and published at the university homepage.

They need to develop a transparent QA system. The present ways of carry out QA at the university seem to be very traditional and relying on old structures. There is no clear responsibility for QA at the university.

## 3. CONCLUSIONS

The university has tried to adopt a QA system and QA work in the old traditions. The involvement of the students must improve. The dialogue with the teachers about teaching methods and the need for development are weak.

### Existence of the documents

QA policy	Available. Quality assurance policy is included in the
	regulations of the quality assurance sector.
QA strategy	The quality assurance strategy is part of the university's Nakhchivan University mission and strategic development plan covering 2019-2023.

Statute of QA Centre	The statute of the Quality Control Sector was prepared in 2018 and discussed on October 26, 2018 in the Scientific Council of Nakhchivan University and approved by the rector of the university.
QA staff job description	The job description of the employees of the Quality Control Sector is reflected in the regulations of the Quality Control Sector.
Stakeholder mapping	Stakeholders analyze was conducted and mapped.
QA action plan	An annual action plan for quality assurance is being prepared and the Quality Control Center is working on this plan.
QA reports	In accordance with the annual action plan for quality assurance, the Quality Control Center reports to the scientific council at the end of the academic year.

### Monitoring questions: