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ESTABLISHMENT AND DEVELOPMENT OF  
**QUALITY ASSURANCE**  
CENTERS IN AZERBAIJANI UNIVERSITIES

## **Odclar Yurdu University**

### **Lithuania- SMK - Second Visit**

During the one-week trainings held within the framework of the EQAC project held at the University of Applied Sciences of the Republic of Lithuania, the importance of four main aspects in ensuring quality in higher education institutions was discussed. These aspects are: teaching methodology, information management (on the example of QPR portal), General Quality Management and soft skills development. These trainings provided an opportunity to gain new knowledge and skills in General Quality Management (GQM).

Inqa Petrikiene from SMK university provided us with very effective trainings and workshops. Her student-centered assessment methodology was especially important to us. Because we have always tried to do that at our university. Another topic, TQM, was about employee engagement and innovative development. We are already beginning to apply this method at our university. One more interesting topic was Fishbone diagram technique which combines brainstorming and mind mapping to discover the cause and effect relationship of an underlying problem. It pushes you to consider nearly every possible cause of an issue instead of just getting stuck on the most obvious ones. The assignment provided by Inqa Petrikiene was the final proof that we completely understood the Fishbone diagram.

