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Topic: General functions of QAC

| What we have learned new? | Where we will apply this? | Remarks                    | Suggestions |
|---------------------------|---------------------------|----------------------------|-------------|
| General functions of QAC  | In whole University       | ---                        | ---         |
| Identification of the     | In whole University       | You need to work as a team | ---         |

| What we have learned new?                   | Where we will apply this?   | Remarks                                 | Suggestions  |
|---|---|---|--|
| company's problems                          |   |   |  |
| Formulation of the problem based on diagram | Will be applied for all staff members, both academic and administrative | ---                                     | To accelerate the process of creating internal info system by the EQAC project staff |
| Quality Management Excellence Models        | At faculties and all departments of the University                      | The point was applied in our University | Realise the point continuously   |

| What we have learned new? | Where we will apply this?   | Remarks   | Suggestions  |
|---------------------------|---|---|--|
| Definition of TQM         | Will be applied for all staff members, both academic and administrative | We have good experience how to prepare reports for Rector, administrative (dean, head of departments) and academic staff. | Need to prepare reports or information for external stakeholders periodically. |
| Principles of TQM         | Will be applied for all staff members, both academic and administrative | ---   | ---  |



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|---------------------------|---------------------------|---------|-------------|
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