

Standard	Action	Starts	Ends	Responsible	Outcome
Standard 1.1 Policy for quality assurance	University Quality assurance policy is created and approved -Identify and design quality processes and metrics for the implementation of QAS	06.2019	07.2019	-Academic council -Rector -Quality assurance center	-University has a quality assurance policy in which the organization of the quality assurance system described, responsibilities of stakeholders identified etc. -University has identified important processes and its metrics
Standard 1.2 Design and approval of programs	1 existing and 1 new program and its courses are designed and approved as an example according to the framework for qualification of the EHEA and NQF	06.2019 06.2019	07.2019 09.2020	-Department of Innovations -Office of Education	-Programs have explicit intended learning outcomes, designed by involving students and other stakeholders in the work, are designed so that they enable smooth student progression, define the expected student workload like ECTS.
Standard 1.3: Student-centered learning, teaching and assessment	-Provide trainings for teachers on how to design their classes according to principles of student-centered teaching -Provide trainings for teachers on how to create appropriate assessment methods	09.2019 09.2019	Ongoing Ongoing	-Teaching and Learning Center -Department of Innovations -Quality Assurance Center	-Teachers are able to design their classes according to diversity of students and their needs, enabling flexible learning paths, prepare different modes of delivery and use a variety of pedagogical methods
Standard 1.4: Student admission, progression, recognition and certification	The university defines regulations covering the phases of the student admission, progression, recognition and certification.	09.2019	06.2020	-Quality assurance center -Office of Education	Suitable condition has been created and support is provided so that students can make progress in their academic career.
Standard 1.5: Teaching staff, Teaching and Learning Center	-Establishment of communities of young teachers -Creation of teacher development program and provision of continuous trainings	09.2019 09.2019	10.2019 Ongoing	-Teaching and Learning Center -Department of Innovations -Quality Assurance Center	Teachers are able to create effective teaching and learning environments through the application of modern educational theories, principles and technologies.
Standard 1.6: Learning resources and student support	-Teaching and learning center starts functioning -Center for students with disabilities starts functioning -E-learning lab starts functioning -New dormitory is fully functional -Newly built library digitized and new books added	09.2019 09.2019 09.2019 06.2019 06.2019	Ongoing Ongoing Ongoing 09.2020 09.2020	-Teaching and Learning Center -Department of Innovations -Quality Assurance Center -Library	-Every month at least one training has been conducted at Teaching and Learning center -Center for students with disabilities include related students and inform the community for admission of potential students -Teachers attend Massive Online Open Courses (MOOC) -Students has the opportunity to use new dormitory -Students are able to use new digital library with the increased number of books
Standard 1.7: Information management	-Learning management system (Moodle) starts fully functioning -Cyclic surveys are conducted regarding progression, success and drop-out rates, satisfaction etc.	06.2019 09.2019	09.2020 Ongoing	-IT Department -Quality Assurance Center	-Teachers are able to use new LMS and design their courses using the new system -The university has statistics regarding progression, success and drop-out rates, satisfaction etc. -Survey culture has been created
Standard 1.8: Public Information	-To create an alumni journal to increase networking and inclusion of graduates -To create a journal providing information about university activities -To increase University internet TV activities -To publish a booklets about university activities	07.2019 09.2019 06.2019 02.2020	09.2019 02.2020 Ongoing 10.2019	-Office of Marketing -Office of Strategic Analysis	-Alumni motivation is raised and they are included in the processes -Information about the university activities are disseminated and admission rate is increased -The number of news aired about the university is increased
Standard 1.9: On-going monitoring and periodic review of programs	Update and improve existing monitoring system of programs according to new standards	11.2019	12.2019	-Quality assurance center -Office of Education	The updated monitoring system include the evaluation of the content of the programs, ensuring that the programs is up to date, the changing needs of society, the students' workload, progression and completion, the effectiveness of procedures for assessment of students, the student expectations etc.
Standard 1.10: Cyclical external quality assurance	-Prepare for the external quality assurance done by Ministry of Education	09.2019	Ongoing	All the related departments and offices	The university met the requirements of the external quality assurance