

Date:

Topic: *Functions of Quality Assurance Center*

<b>What I have learned new?</b>	<b>Where I will apply this?</b>	<b>Remarks</b>	<b>Suggestions</b>
<p>We learnt different types of questionnaires used. How the data is collected via questionnaires and then used for improvement purposes.</p>	<p>Currently we only collect paper based questionnaires. Our Strategic Planning, Monitoring and Evaluation Office send its representatives to collect data. But in the future we consider using internet based methods. Nowadays mobile technologies are very popular so we would like to utilize these kind of questionnaires.</p>	<p>We think questionnaires are of a paramount importance when it comes to quality. So it was important information we received in the training.</p>	<p>We would love to see application of mobile technologies in practise in our trainings.</p>

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We have learnt how quality assurance systems functions and what are their duties are. For example, how and what kind of data they analyse.	We will consider this information when our quality assurance centres work.	This was an important seminar and we learnt a great deal.	I cannot think of any suggestion at this time.

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Topic: *Quality Assurance System: 2 cases of LT HEIs*

<b>What we have learned new?</b>	<b>Where we will apply this?</b>	<b>Remarks</b>	<b>Suggestions</b>
<p>We have learnt that ESG of quality assurance for HEIs in EHEA are the backbone of any quality assurance system. 10 standards described in this document can be a good tool to improve different aspects of the institution. For example, student centred learning, study programs, teaching staff etc. are the points that gained our interest.</p>	<p>We have already been applying some of the standards at GSU. With the help of Department of Innovations we try to improve areas related to ESG. For example, we have recently opened a training centre the aim of which is to increase the level of training quality. This can be aligned with the standard of student centre learning. we are also going to open a new e-learning centre soon. We have recently opened an ombudsman centre which can be aligned with student support. Soon we are going to establish an LMS (Learning Management System) for a standard of information management. We also plan to publish annual reports, journals, brochures etc. in terms of standard public information.</p>	<p>These kinds of trainings provide the fundamentals of quality assurance. Thus, we think we have benefited to a great extent.</p>	<p>It could be better if we create unified mechanism for all the universities, such as a template. Then universities then can align it to their own interest. For example, one idea could be a common career tracking system in which we can access to database and see who is where.</p>