

## **Reflection on the visit to the University of Alicante**

### **Establishment and Development of Quality Assurance Centres at Azerbaijani Universities**

#### **Ganja State University**

##### **Training**

In terms of what went well in the sessions, topics were chosen very well and calculated towards the needs of the trainees. For example, sessions covering quality assurance mechanisms in UK and Spain were informative in a way that they can be useful during the creation of quality assurance mechanisms in Azerbaijan. Moreover, working on SWOT analysis and then preparing an action plan according to the SWOT analysis strengthened the overall knowledge on the institutional problems and opportunities to solve them. It helped the participants from different universities to have a common vision and be more systematic in terms of actions to be taken.

Regarding what not went well; training room was intended for lectures but was not appropriate for group work. So during group work the noise was a distraction.

##### **Trainers**

All the trainers had a good command of the subject matter. Usually they had the audience under the control but they might use different techniques to gain attention more. For example, different videos, animations and games might be used to involve the audience.

##### **Training outcome**

Sometimes sessions' learning outcomes are too big to be reached within short period of sessions. So it is better for trainers to set short achievable objectives. And to reach the objectives better, it is desirable to provide immediate practice opportunity which will also make the participants more active. So less presentation and more hands on activities are appreciated.

##### **Agenda**

In terms of the agenda, it was very well planned and was suited the needs of the participants. Shrinking breaks and lunch time and finishing early was a good idea since we did not become tired near the end of the day.

##### **Organization**

In general, the organization was very well and we did not experience any problems in this regard. Travel arrangements were well organized in terms both air and ground wise. Organization of the provision of lunch was very well. Few minor setbacks experienced which was the long distance between the hotel and the venue of the trainings.