STUDY VISIT GROUP REPORT

Odlar Yurdu University

Title: Study visit of ADPU's Erasmus+ EQAC project team to the University of Alicante (UA)
The purpose of a study visit: Acquaintance with good practices of the QA system at the UA
City, country: Alicante, Spain
Type of visit: Study visit
Dates of visit: June 3-7, 2019
Group reporter: Elshan Aziz

At first, it should be noted that the training was conducted in accordance with the intended program (topics and general content previously reported to the participants). Topics covered in the program could be regarded as important in practical application of ESG standards. Subjects, which we learned during the training, both individual and group, has contributed to enhancing the knowledge and skills of the participants in this area.

Generally, interactive activities of trainers enabled the participants to be more active and led to more interesting discussions. Thus, trainers have a greater opportunity to share their experiences and make it easier for listeners to benefit from this process.

By organizing the daily assessment of the trainings, it helps to identify its effectiveness and eliminate the relevant shortcomings. In this regard, the allocation of surveys on the contents of the training and the conduct methodology has played an especially effective role during the evaluation. Finally, the overall assessment also provided a more efficient and systematic process for the next trainings.

Relevant information on the key concepts of creating a quality assurance system and the key tools for applying standards in practice are covered. Therefore, according to the relevant standards, each university has conducted a personal SWOT analysis and have been achieved the main results. As a result, there were elaborated action plans and publicized to address the vulnerable parties. It was also helpful to provide information on the application of the KPI system to obtain and measure key quality indicators. For the analysis and monitoring of the key indicators, there was delivered initial information on the use of the Tableau analytical program and some assignments were given for the preparation of reports in a clear manner.

In addition, I would like to make the following suggestions for the more effective organization of the training process:

1. Implementation of SWOT analysis on existing standards is not conceptual, but approach that is more practical can lead to results that are more effective.
2. It is more appropriate to link the results of the analysis with each other and draw up the final action plan accordingly.
3. The implementation of the KPI system (based on relevant indicators) may be more practical when achieving the results of SWOT analysis (identifying strong and weak sides).
4. It is desirable to give fundamental knowledge about key analytics tools and to provide initial and systematic information on data analytics before the application of analytical software.
5. Implementation of the analysis of indicators, preparation and monitoring of relevant reports in the Tableau analytical program, may be more effective in decision-making.

Given all the above, it can be said that the training is valuable to us. We believe that, the use of our knowledge and skills, which we achieved in this training, will play an indispensable role in making important changes in our university.