

## Reflection of Azerbaijan Technological University (UTECA)

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### **Training Output:**

From the training which took place in Alicante, Spain between 02.06.2019-08.06.2019, participants of our university (UTECA) including Rector learned that how to design our SWOT analysis with accordance to ESG and AzQF standards, how to prepare action plan of QAC and which steps have to be taken to ease the implementation of ESG standards within the university, how to make process on raw data and convert it to the information and methods to make awareness in terms of Quality Culture.

### **Evaluation of Agenda:**

The Agenda was compacted and everything was taken into consideration for better training. I hope it would be better to make more practical sessions during trainings and divide data analyze and Tableau software trainings into more than 2 sessions.

### **Evaluation of Trainers:**

The lecturer in the first session Guillermo Bernabeu gave information about Internal structure and procedures for QA at UA and National Quality Assurance in Spain ANECA . A weakness in this session was Lecturer's accent while he was speaking in English with Spanish accent, which made some challenges and misunderstandings. Another lecturer Ruth Carter covered Quality assurance mechanisms on validation and accreditation and monitoring of certain key performance indicators in higher education. George Dafoulas made presentation about Innovative teaching, learning and assessment methods Project-based learning | Planning & Teaching Strategies , and Teaching staff induction and training / Peer observation / Career development strategy for academic staff, but we think that he did not cover all aspects which were shown in agenda and covered some unrealistic issues which currently they are not applicable for all HEIs in Azerbaijan. Sue Bailey gave lecture about KPIs and how to make KPIs. We think, she explained KPIs well and practicing session for preparing KPIs was valuable step to understand it clearly. Ariadni Tsiakara / Sue Bailey made presentation about analytics and data analyze by using collected data with the help of TABLEAU program, but they did not cover all functions of software and additionally, it was not possible to cover all aspects of data analyze and functions of software in one session. The result of this session was not satisfactory for our team. Coordinator of the EQAC project, Gulshan Bayramova made speech on current situation of Azerbaijan Universities in terms of implementation of EQAC project and steps that have to be taken in following years of the project. My group and I did the task cooperatively and we finished it in the prescribed time. We thought we had done very well. We were divided into groups and prepare our own SWOT analyze and Action plan and presented it in front of other partner Universities, then EU members made comments on our SWOT analyze and Action plan. Unfortunately, our facilitator Lennart Stahle did not mention all misunderstandings and unrelated points in terms of ESG standards in our SWOT analyze.

### **Evaluation of Management**

Although more people attended in Spain training with comparison to other trainings, all staff was coordinated and managed very well by the Coordinator University, Baku Business University. The only negative side was the distance between hotel and the university in terms of management.

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